



REFUNDS AND EXCHANGES FORM

To get a refund or to exchange items, you must return the items during the Warranty Period.

TERMS

- Shipping charges are NOT refundable.
- Refunds are made only to the original purchaser, and re-paid via the original payment method.
- For refunds, all package contents received in the original package must be returned.
- For INTERNATIONAL ORDERS ONLY, requests for refunds should be submitted via this form, while replacement items should be ordered separately through the x-strap.com website.
- No return authorizations and no re-stocking fees when items are returned within the Warranty Period.
- The Warranty Period is based on location (USA/INT'L), product, and on the date of your receipt.
- Merchandise postmarked after the Warranty Period has expired will NOT be processed, will NOT be returned to you, and we will NOT notify you if this happens.

HOW DID YOU ORIGINALLY PAY? <input type="checkbox"/> CREDIT CARD <input type="checkbox"/> PAYPAL <input type="checkbox"/> CHECK / MONEY ORDER

TODAY'S DATE >	DATE ON RECEIPT >			
	WARRANTY PERIOD FOR REFUNDS		WARRANTY PERIOD FOR PARTS REPL.	
PRODUCT	U.S.A.	INT'L	U.S.A.	INT'L
ALL PRODUCTS (EXCEPT SPRAIN-GUARD™)	30 days	45 days	90 days	120 days
SPRAIN-GUARD™	60 days	N/A	180 days	N/A

SHIPPING CHARGES NOT REFUNDABLE!!!			REFUND	OR EXCHANGE (USA Only)		
ITEM(S) BEING RETURNED	QTY	MDSE. \$ PAID	CHECK (✓) FOR REFUND	REPLACEMENT ITEM(S) (FREE SHIPPING)	QTY	\$ COST
		\$				\$
		\$				\$
TOTAL RETURNED >		\$		TOTAL EXCHANGED >		\$

- IF NO EXCHANGE ITEM IS LISTED WE WILL SEND YOU A REFUND FOR ITEMS RETURNED.
- IF TOTAL \$ RETURNED IS GREATER THAN TOTAL \$ EXCHANGED, WE WILL SEND YOU A REFUND FOR THE DIFFERENCE.
- IF TOTAL \$ RETURNED IS LESS THAN TOTAL \$ EXCHANGED, PLEASE INCLUDE A CHECK OR MONEY ORDER FOR THE DIFFERENCE, PAYABLE TO: X-STRAP SYSTEMS.

F R O M	Name:	Address:		
	City:	State:	Zip:	
	Telephone:	E-mail:		

OPTIONALLY, PLEASE TELL US WHY YOU ARE REQUESTING A REFUND
(continue on reverse side...)

SEND US THIS FORM, THE MERCHANDISE BEING RETURNED, AND A COPY OF YOUR RECEIPT.
 We recommend you use some form of tracking service on the package you are sending us.

Send all items to: X-STRAP® SYSTEMS
 81 Pondfield Road, #157
 Bronxville, NY 10708-0850

Phone: (914) 968-3381
 E-mail: custserv@x-strap.com