



REFUNDS AND EXCHANGES FORM

TERMS

- To get a refund or to exchange items, you must return the items during the Warranty Period.
- Shipping charges are NOT refundable.
- Refunds are made only to the original purchaser, and re-paid via the original payment method.
- For refunds, **all package contents received in the original package must be returned.**
- For INTERNATIONAL ORDERS ONLY, requests for refunds should be submitted via this form, while replacement items should be ordered separately through the x-strap.com website.
- No return authorizations and no re-stocking fees when items are returned within the Warranty Period.
- The Warranty Period is based on location (USA/INT'L), product, and on the date of your receipt.
- *Merchandise postmarked after the Warranty Period has expired will NOT be processed, will NOT be returned to you, and we will NOT notify you if this happens.*

HOW DID YOU ORIGINALLY PAY? X-STRAP.COM PAYPAL AMAZON CHECK / MONEY ORDER

TODAY'S DATE >		DATE ON RECEIPT >			
		WARRANTY PERIOD FOR REFUNDS		WARRANTY PERIOD FOR PARTS REPL.	
PRODUCT		U.S.A.	INT'L	U.S.A.	INT'L
ALL PRODUCTS		30 days	45 days	90 days	120 days

SHIPPING CHARGES NOT REFUNDABLE!!!			REFUND	OR EXCHANGE (USA Only)		
ITEM(S) BEING RETURNED	QTY	MDSE. \$ PAID	CHECK (✓) FOR REFUND	REPLACEMENT ITEM(S) (FREE SHIPPING)	QTY	\$ COST
		\$				\$
		\$				\$
		\$				\$
TOTAL RETURNED >		\$		TOTAL EXCHANGED >		\$

- IF NO EXCHANGE ITEM IS LISTED WE WILL SEND YOU A REFUND FOR ITEMS RETURNED.
- IF TOTAL \$ RETURNED IS GREATER THAN TOTAL \$ EXCHANGED, WE WILL SEND YOU A REFUND FOR THE DIFFERENCE.
- IF TOTAL \$ RETURNED IS LESS THAN TOTAL \$ EXCHANGED, PLEASE INCLUDE A CHECK OR MONEY ORDER FOR THE DIFFERENCE, PAYABLE TO: X-STRAP SYSTEMS.

FROM	Name:	Address:		
	City:	State:	Zip:	
	Telephone:	E-mail:		

OPTIONALLY, PLEASE TELL US WHY YOU ARE REQUESTING A REFUND

(continue on reverse side...)

SEND US THIS FORM, THE MERCHANDISE BEING RETURNED, AND A COPY OF YOUR RECEIPT.
 We recommend you use some form of tracking service on the package you are sending us.

Send all items to: X-STRAP® SYSTEMS
 9 Stonegate Drive
 Hyde Park, NY 12538, USA

Phone: (845) 233-4713
E-mail: custserv@x-strap.com

RETURN SHIPPING LABEL

NOTE: This label is NOT PRE-PAID.
Please attach postage before mailing.

FROM:


9 STONEGATE DRIVE
HYDE PARK, NY 12538

Label Instructions:

- 1) Cut the label along the dashed lines
- 2) Tape label securely to the package you are returning