X-STRAP® SYSTEMS SPRAIN-GUARDTM U.S.A. ORDER FORM

SEND US YOUR COMPLETE ORDER. NO TELEPHONE, INTERNET, CREDIT CARD or FAX ORDERS. WE SHIP TO U.S. ADDRESSES ONLY. INSURED PRIORITY RETURN SHIPPING INCLUDED, MAXIMUM 2 SHOES PER ORDER

MARK "X" HERE FOR EXPRESS RETURN SHIPPING (\$25.00 additional per shoe sent) ⇒ □	
*SPRAIN-GUARD™ COST TO YOU: \$79.00 Each, Two for \$158.00	
*Required Information	TOTAL COST\$
SHIP TO:	*Indicate the STRAP COLOR you want:
*Name:	☐ WHITE ☐ BLACK ☐ BEIGE
*Street Address	*Number of shoes you are sending us (Max 2 shoes per order)
*City *State: *Zip:	1 shoe 2 shoes
*Name:	*Name of person who will be using this SPRAIN-GUARD™ (The USER):
*Street	IS THIS YOUR FIRST SPRAIN-GUARD™?
Address	П
*City *State: *Zip:	☐ YES ☐ NO
TELEPHONE (in case we have questions):	E-Mail address:
*Area Code:() .	
Prior to use, the SPRAIN-GUARD TM must be professionally attached to the shoe via stitching and/or tacking. We will NOT be responsible for any damage to the shoe resulting from attachment, removal or use of this device. X-STRAP® SYSTEMS cannot control the design, materials, workmanship or condition of the shoe, which is supplied by the purchaser. Therefore, if we determine, for any reason, that the shoe is not fully compatible with the SPRAIN-GUARD TM , and may therefore reduce	

the effectiveness of the device, we will return the entire order, unfilled, with a written explanation. Except for SPECIAL ORDERS, all SPRAIN-GUARD™ attachments are configured to control INVERSION.

See the difference between INVERSION and EVERSION in our WEBSITE, and to learn about our support to limit eversion.

TO ORDER A NEW SPRAIN-GUARD™ ATTACHED TO YOUR SHOE:

- 1. Fill out all applicable information, above, and compute Total Cost, Send one completed Order Form along with a single shoe, or pair of shoes, requiring **Sprain-Guard™** attachment. Maximum two shoes per order form. Send ONLY shoes requiring SPRAIN-GUARD™ attachment.
- 2. Send us your shoe, this completed Form, and your check or money order. Make payments out to X-STRAP® SYSTEMS. (Send ONLY shoes requiring SPRAIN-GUARD™ attachment. The shoes should have a reasonable service life remaining.)
- 3. Mail your order to: X-STRAP® SYSTEMS, 9 Stonegate Drive, Hyde Park, NY 12538 PLEASE INSURE YOUR ORDER FOR FULL REPLACEMENT VALUE OF ITEMS SHIPPED. DELIVERY CONFIRMATION IS RECOMMENDED.

We will attach a SPRAIN-GUARD™ of the specified color to the shoe(s), and normally ship completed orders within 3 days via 2-3 day insured package service, when paid by money order. Orders paid by check are shipped 3 days following check clearing.

For additional information, visit our Website at www.x-strap.com, or call us at (845) 233-4713.

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SAFETY AND COMFORT - IMPORTANT INFORMATION!

A doctor's opinion should be sought prior to using <u>any</u> orthopedic device.

No prophylactic device for the ankle, including the **SPRAIN-GUARD**TM, can keep the user injury-free in all cases. The **SPRAIN-GUARD**TM is designed to lessen injury severity. Effectiveness and comfort are determined by how this device is applied. Prior to initial use, the device must be professionally attached to the shoe by **X-STRAP® SYSTEMS**, or its representative. This device must be put on only as described in the manufacturer's instructions, including the testing of stability provided, following each application, or each adjustment of one or both straps. With the exception of special orders, this device is configured to be effective against INVERSION of the foot ONLY. This device should not be used on any part of the body except the ankle. Any alteration of a **SPRAIN-GUARD**TM component, or any application other than that illustrated and discussed in manufacturer's instructions is a misuse or misapplication of the device. **X-STRAP® SYSTEMS**, the manufacturer, will not be liable for injuries or damages from misuse or misapplication of the device.

As per customer instructions provided on the Order Form, X-STRAP® SYSTEMS, (We), will professionally attach, via stitching and/or tacking, a SPRAIN-GUARD™ of the requested color to a shoe provided by the customer. We will NOT be responsible for ANY damage to the shoe as a result of attachment, removal or use of this device. X-STRAP® SYSTEMS, the manufacturer of the SPRAIN-GUARD™, cannot control the design, materials, workmanship or condition of the shoe, which is supplied by the customer. If we suspect that the shoe is not compatible with the SPRAIN-GUARD™, and may therefore reduce the effectiveness of the device, we will return the entire order, unfilled, with a written explanation. Even in cases when a customer's shoe appears to be compatible with the SPRAIN-GUARD™, we cannot know for certain that the interface is safe initially, or that it will remain safe over time. We, therefore, will NOT be responsible for any damage or for any injuries resulting from failure of the shoe material where the SPRAIN-GUARD™ has been attached to the shoe. X-STRAP® SYSTEMS will be responsible for damage or injury resulting from use of the SPRAIN-GUARD™ only to individuals identified as the "The User" on the SPRAIN-GUARD™ Order Form.

To avoid skin irritation, this device should only be used while wearing socks. Only the manufacturer's strap wrapping pattern should be used to apply the straps around the cuff. The straps, which can be user-adjusted to provide support ranging from null to very stiff, should be adjusted as needed for a secure, comfortable fit, **but not over-tightened**. In order to maximize safety and comfort, the level of support provided must be tested each time either or both of the straps are adjusted. If discomfort occurs, use of this device should be discontinued temporarily. For maximum safety, **SPRAIN-GUARD™** users who use several pairs of shoes for athletic activities should consider having the **SPRAIN-GUARD™** attached to each pair of shoes.

Although durable, the **SPRAIN-GUARD™** fabric components will show signs of wear over time. Periodically (monthly), the user should inspect the device components, and the components' attachments to the shoe, to identify and make repairs, if needed. **X-STRAP® SYSTEMS**, will make repairs to the device and to the attachments, **at no charge**, if the shoe with the attached **SPRAIN-GUARD™** is sent to us within 6 months of the original Shipping Date. We will NOT make any repairs to shoes.

A new **SPRAIN-GUARD™** will normally outlast the shoe it is attached to, and can be professionally transferred to another shoe. Since our attachment method is of a semi-permanent nature, and proper attachment is critical for user protection and comfort, <u>device transfers should NOT be made by the customer</u>. To have a **SPRAIN-GUARD™** transferred safely, we offer a device transfer service, at a nominal cost.

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